HITACHI
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Hitachi Projector Limited Warranty

(U.S.A.)

THIS LIMITED WARRANTY SETS FORTH CERTAIN RIGHTS AS WELL AS CERTAIN WARRANTY DISCLAIMERS AND EXCLUSIONS FOR HITACHI'S PROJECTOR PRODUCTS. PLEASE READ THIS DOCUMENT CAREFULLY.

1. Limited Warranty. Hitachi America, Ltd. ("Hitachi") stands behind the quality of its products and warrants to original end user purchasers only ("End Users") in the Territory on Attachment 1 only that Hitachi projector products will be free from defects in material and workmanship during the Warranty Period listed on Attachment 1, subject to the exceptions, exclusions and disclaimers below. The Warranty Period begins on the date the End User originally purchased the product from an authorized Hitachi dealer in the Territory. This warranty extends to the End User only and cannot be transferred to another individual or organization.

2. Exceptions to Limited Warranty. The following items are exceptions to the above limited warranty and are not covered by the warranty or are subject to different warranty periods:

   (a) The warranty for accessories (except batteries) is for parts only and is effective only during the Accessory Warranty Period listed on Attachment 1, beginning on the date of original purchase of the projector. Batteries are not covered by this warranty under any circumstances.
   (b) The warranty for lamps that are included as original equipment in the projectors is for parts only and is effective only during the Lamp Warranty Period listed on Attachment 1, beginning on the date of original purchase of the projector.
   (c) The warranty period for LCD panels and polarizers is effective only during the LCD Panel and Polarizer Warranty Period listed on Attachment 1. If within the LCD Panel and Polarizer Warranty Period, the LCD panel or polarizer requires replacement and is otherwise eligible for warranty coverage, but the projector has exceeded the hours of usage specified in Attachment 1, Hitachi will cover the cost of labor, but not the cost of parts that require replacement.
   (d) Except as provided in Section 5 below, all repaired or replaced parts shall be warranted only for the remainder of the original warranty period specified for such parts in Attachment 1.

3. General Warranty Exclusions. This warranty shall not apply and Hitachi shall have no obligation under this warranty if in Hitachi's judgment:

   (a) End User or any third party has modified, repaired or attempted to modify or repair the product without obtaining Hitachi's prior written authorization;
   (b) the identification markings on the product have been removed, defaced or altered;
   (c) the product was damaged or malfunctions due to accident, disaster, abuse, improper use, mishandling, mispackaging, shipping, exposure to dust and/or smoke, or electrical shock and/or power surges;
   (d) the product was not installed on a system configured as specified in the user's manual or was otherwise improperly installed;
   (e) the product was subjected to operating conditions outside of the range specified in the user's manual or this Warranty;
   (f) End User or any user of the product failed to follow the user's manual, including but not limited to the manual's instructions regarding the proper handling, operation, service and/or maintenance of the product.

4. Specific Warranty Exclusions. In addition, this limited warranty does not cover normal wear and tear of the product, including, but not limited to image burn-in or scratches or marks on the surface of the projector's lens and/or cabinet. Please also note the following warranty disclaimers and exclusions:

   (a) Hitachi's projectors are manufactured in accordance with high quality standards. However, the specifications of Hitachi's projectors may not meet, and are not warranted to satisfy, all requirements of professional or high-end home theater applications.
   (b) The RGB and DVI input terminals of Hitachi's projectors are intended for computer data transfer and are not designed for video signal transfer, including but not limited to the transfer of DVD signals from a computer, DVD player or any other device. For best video results, component inputs are recommended.
   (c) Hitachi's 1365 x 1024 resolution projectors do not remap 1280 x 1024 signals or any other signals to 1365 x 1024 resolution. SXGA input will be reproduced as standard SXGA output.

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(d) In certain projectors, tiny dark pixels or bright pixels may continuously appear on the image. This pixel phenomenon is normal, does not indicate a malfunction and is not a warranted defect.
(e) In certain projectors, black or very dark signals may be reproduced with some non-black hues. This color reproduction phenomenon is normal, does not indicate a malfunction and is not a warranted defect.

5. Warranty Claims, Product Return Procedures and Remedies. In the unlikely event that a Hitachi projector should prove defective during the Warranty Period, (a) please return the projector to the retailer that sold it to you if the defect occurs within the first 60 days of purchase; or (b) after such 60-day period, please locate your nearest Hitachi Authorized Service Center by calling 1-800-HITACHI and file a warranty claim in accordance with Hitachi's then-current Return Material Authorization (RMA) Procedures. Hitachi's RMA Procedures can be referenced at www.hitachi.us/digitalmedia or by calling 1-800-HITACHI. YOU MUST PRESENT A VALID PROOF OF PURCHASE IN ORDER TO MAKE A WARRANTY CLAIM. NO RETURNS WILL BE ACCEPTED UNLESS THEY ARE MADE IN ACCORDANCE WITH HITACHI'S RMA PROCEDURES. To prevent damage during shipping, products returned for service must be securely packaged in the original shipping container or its equivalent. Product must be returned with shipping charges pre-paid and proof of purchase included in the box. Failure to properly package the product will void all applicable warranties. Hitachi shall not be liable under any circumstances for any damage to or loss of the product during shipping or transit and recommends that you procure appropriate shipping insurance. After receipt of your product properly shipped as described above, Hitachi will, at its sole option, either ship to you the repaired product or replace the product with a new or reconditioned product of comparable or greater specified functionality. If in Hitachi's sole opinion no comparable product is available, Hitachi may, at its sole discretion and option, refund the original purchase price. HITACHI'S ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY FOR VALID WARRANTY CLAIMS SHALL BE AS STATED HEREIN. If Hitachi repairs your product, any product parts that are replaced during the repair process shall become Hitachi's property. If Hitachi chooses to replace your product rather than repair it, or if Hitachi refunds your original purchase price, the product you returned to Hitachi shall become Hitachi's property. Except as stated in Section 2 above, all repaired or replaced product shall be warranted for the remainder of the original Warranty Period or, if the product defect occurs ninety (90) days or less before the expiration of the Warranty Period, and the product is properly returned to Hitachi prior to the expiration date of the Warranty Period, then the repaired or replaced product shall be warranted for ninety (90) days from the date Hitachi ships the repaired or replacement product to you.

6. DISCLAIMERS OF ALL OTHER WARRANTIES. HITACHI MAKES NO OTHER EXPRESS OR IMPLIED WARRANTY WITH RESPECT TO YOUR HITACHI PRODUCT OTHER THAN THE LIMITED WARRANTY SET FORTH ABOVE. NO HITACHI DEALER, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION OR ADDITION TO THIS WARRANTY. UNLESS UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW, HITACHI DISCLAIMS ALL IMPLIED WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, NONINFRIGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE. ANY APPLICABLE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PROJECTOR IS LIMITED TO THE DURATION OF THE WRITTEN WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

7. LIMITATIONS ON LIABILITY. THE LIABILITY OF HITACHI, IF ANY, FOR DAMAGES RELATING TO ANY ALLEGEDLY DEFECTIVE PRODUCT UNDER TORT, CONTRACT OR ANY OTHER LEGAL THEORY SHALL BE LIMITED TO THE ACTUAL PRICE PAID FOR SUCH PRODUCT AND SHALL IN NO EVENT INCLUDE INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOSS OF BUSINESS, EVEN IF HITACHI IS AWARE OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

End User Support	1-800-HITACHI
Technical Support Website	www.hitachiserviceusa.com
Warranty Registration	www.hitachi.us/digitalmediaregistration

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ATTACHMENT 1

WARRANTY PERIODS AND TERRITORY

The Warranty Periods below apply only to products purchased on or after **July 1, 2005**. If you purchased your product prior to that date, please see Hitachi's Warranty Archive at www.hitachi.us/digitalmedia for the warranty that applies to your product.

(1) All time periods below begin on the original date of product purchase by the original End User from an authorized Hitachi reseller, as shown on End User's original product receipt or invoice.

(2) Where a warranty period is listed in days as well as hours of usage, the applicable Warranty Period expires on whichever time period occurs first.

(3) "A-Stock" refers to new products. "B-Stock" refers to refurbished products.

(4) "USA" refers to the fifty United States only, not including U.S. territories, possessions or protectorates.

Projector Model	***Territory***	***Projector Warranty Period***	***Accessory Warranty Period***	***Lamp Warranty Period***	***LCD Panel and Polarizer Warranty Period***
CP-Series (except CP-R Series) (A-Stock)	USA	3 years	60 days	90 days or 180 hours of use	3 years or 2500 hours of use
CP-R Series (Performa) (A-Stock)	USA	3 years	60 days	90 days or 180 hours of use	3 years or 2000 hours of use
CP-Series and CP-R Series (B-Stock)	USA	1 year	60 days	90 days or 180 hours of use	500 hours of use
ED-Series (except S3170 and X3280) (A-Stock)	USA	3 years	60 days	90 days or 180 hours of use	3 years or 2000 hours of use
ED-S3170 and X3280 (A-Stock)	USA	3 years	60 days	90 days or 180 hours of use	3 years or 2500 hours of use
ED-Series (including S3170 and X3280) (B-Stock)	USA	1 year	60 days	90 days or 180 hours of use	500 hours of use
PJ-Series (A-Stock)	USA	3 years	60 days	90 days or 180 hours of use	3 years or 2000 hours of use
PJ-Series (B-Stock)	USA	1 year	60 days	90 days or 180 hours of use	500 hours of use

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